
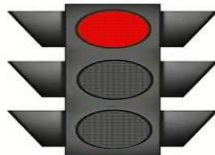


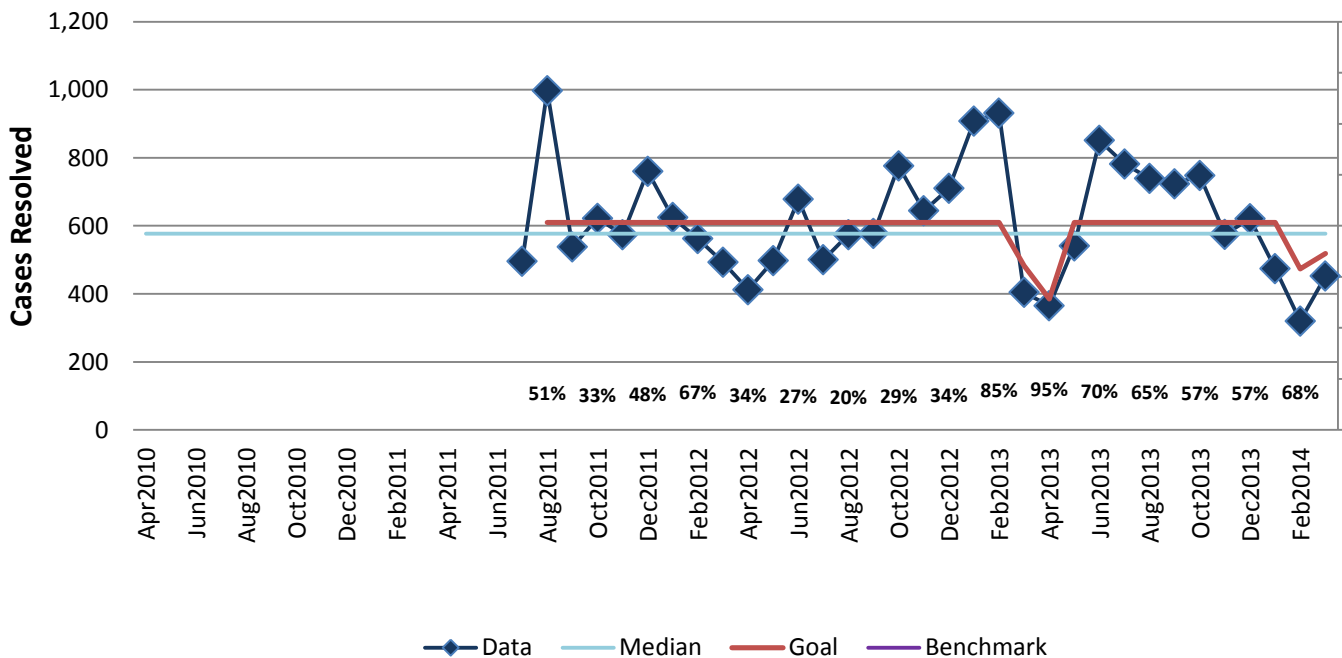
# Boarding & Cleaning Cases Resolved

## Codes & Regulations

### 4/18/2014

| Measurement method   |                                    | Why measure?  |                                 | What is our goal?  |   |
|--|------------------------------------|---|---------------------------------|--|---|
| The total number of cases resolved for the boarding, cleaning and cutting of vacant and abandoned properties |                                    | Quantify capacity for the Vacant Lots Crew  |                                 | Abate 610 properties a month. If the number of open cases falls below 610, then abate 100% of open cases |   |
| How are we doing?  |                                    |   |                                 |  |   |
| Apr2013-Mar2014<br>12 Month Goal   | Apr2013-Mar2014<br>12 Month Actual |  | Mar2014 Goal                    | Mar2014 Actual   |  |
| 6,867  | 7,191                              |   | 519                             | 452  |   |
| Cases Resolved   | Cases Resolved                     |   | Cases Resolved                  | Cases Resolved   |   |
|  |                                    |   | Performance Stoplight Key       |  |   |
|  |                                    |   | Red Light = Off Goal            |  |   |
|  |                                    |   | Yellow Light = Approaching Goal |  |   |
|  |                                    |   | Green Light = Meets Goal        |  |   |
|  |                                    |   | No Lights = No Goal/No Data     |  |   |

## Boarding & Cleaning Cases Resolved



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

